

Shanti Smith-Copeland

SCOR²E Team



Years of Experience

17 Years

Education

Jacksonville University

BS, Marine Science

Florida State University

MS, Sports Administration
Graduate Certificate,
Emergency Management,

Professional Experience

iParametrics

Positive and upbeat leader with broad inter-agency experience among private, not for profit, federal, state and local agencies with a track record of outstanding mission completion, new business development, continuity planning and team building, exceptional exercise design and execution, in demanding and high-tempo environments.

Shanti Smith-Copeland serves as the Director of Emergency Management for iParametrics. She is a decisive, results-oriented executive with 18 years of innovative crisis and emergency management leadership. These skills have been honed through positions including Deputy Bureau Chief of Preparedness for the State of Florida, as well as a local emergency manager.

Her experience includes Disaster Preparedness, Response, Recovery, and Grant Management Support on behalf of the State Emergency Response Team, as well as Florida Cities and Counties after Hurricanes Dennis, Katrina, Rita, Wilma, Hermine, Matthew, Irma, Michael, Dorian, and the COVID-19 pandemic. Additionally, her experience in 34 federally declared disasters across FEMA Regions 1, 2, 4, 6 and 7 from 2005-2020 has allowed her to provide operational support to field operations for Disaster Recovery, Debris Management, Mass Care Coordination, EOC Staffing of ICS Positions including Plans Chief, Logistics Chief and Liaison Officer as well as Incident Management Team support up to and including Type 3 Incident Commander.

iParametrics, Director, Emergency Management (2021 – Present)

- **Volusia County, FL: Logistics and Resource Management Plan (Project Manager)** — Conducted a county-wide capabilities assessment and managed multiple planning meetings in support of the development of a County Logistics and Resource Management plan.
- **Preparedness Planning and Staff Augmentation: Clay County, FL. Project Manager.** Developed COOP for County Emergency Management, assisted with training and implementation of County Grants Management Team, and supported the EM Department with the management of preparedness and recovery grants during a staffing transition.
- **Rebuild Florida Voluntary Home Buy Out Grant Application, CDBG-CV, and other Grants Management/Staff Augmentation: Clay County, FL.** Project Manager. Responsible for managing the Grant Application process for the Florida CDBGDR Voluntary Home Buy Out program and for recipient qualifications for Clay County.
- **Rebuild Florida Voluntary Home Buy Out Grant Application, HMPG Grant Applications: Bonita Springs, FL.** Project Manager. Supported the City of Bonita Springs through the CDBG-DR Grant Applications and recipient qualifications. Qualified 42 homeowners and the City received the full \$5 million grant award.
- **Florida State Emergency Response Team Support, COVID-19 Response.**

Supporting Mass Care Coordinator for the first 90 days of activation for the COVID-19 response. Developed multiple models depicting the anticipated need for increase feeding across the state due to shut down induced unemployment. Developed guidance for post-disaster Non-Congregate Shelter in the COVID Environment. Delivered guidance for the management of an impact shelter in the COVID environment. Guidance for development of a Multi-Agency Shelter Transition Team (MAST) Shelter Support Team in the COVID Environment

- **American Rescue Plan, Small Business Grant Administration: Chatham, Clayton, & Henry County, GA. Project Manager.** Managing teams that are assisting local county administrators with the distribution of ARPA funds through Small Business Grants.

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- **Florida Statewide Hurricane Full-Scale Exercise. Project Manager.** As part of the State Division of Emergency Management, oversaw the statewide Hurricane Full-Scale Exercise, including counties, higher education, and other agencies. This work included the nuclear power plant at the University of Florida.
- **Resource Management and Logistics Plan, Orange County, Florida. Project Manager.** Supported the Department of Emergency Management in developing their Resource Management and Logistics Plan, which included executing gap assessment, comparing resources necessary for an effective response to various hazards, and developing initial and final drafts of the plan.
- **Sarasota, Florida, Full-Scale and Tabletop Exercises. Meeting Facilitator.** Supported the multi-day recovery and redevelopment exercise program, which included over 100 participants, and subsequent hotwash of the exercises. Participated in the authoring of

After-Action Reports and the County Improvement Plans.

- **Collier County, Florida, Full-Scale Shooter Exercise. Project Manager.** Planned and conducted a full-scale shooter exercise at a private school. Included all response entities, including city and county agencies, and HAZMAT.
- **Airport Exercise, Collier County, Florida. Project Manager.** Created and ran a Terminal Airport Exercise for the Collier County Airport, as required by the FAA. The exercises included all response agencies for Collier County.
- **Manatee County, Florida, Hurricane Preparedness Evaluation. Project Manager.** Evaluated county-wide Hurricane Preparedness Exercise.